



## Protective Hygiene - Guests

- Guests are not to attend if they are \*Shielded or have symptoms of Covid19 – or have been in recent contact with someone who does. Government guidance applies. Please rebook after 14 days self isolation.
- You may currently only visit us with a pre -booked appointment. See contacts below.
- Upon arrival – if you are early for your appointment please remain in your car/wait until your appointment time. This allows previous guests to depart and the spaces wiped down to avoid any cross contamination of an asymptomatic nature.
- Entering the building – please take note of any signs telling you which entrance to use, as we may direct everyone through the same door, and this may not be the front door.
- Non physical contact – there will be no welcome handshakes or hugs, laying on of hands, or using anointing oil. But God is compassionate and will still be with us...
- Guests are requested to bring their own refreshments with them. We will not currently be offering refreshments.
- Toilet facilities – you will be asked to use only a designated washroom facility which includes paper towels for hands and disinfectant spray.
- Garden Rooms – you will be given a designated space to use– please do not use any other space.
- If you are aware of another guest in the house or garden, please keep your distance and respect their rights to safe hygiene and privacy.
- Leaving the premises –after your 90 minute appointment please leave promptly, this may be without saying a formal ‘goodbye’ to the chaplains who may be with another guest. This is so that the ensuing guests have appropriate social distance and cleaning of facilities before they arrive.
- We are a charity, you can donate by cheque, cash, card reader & BACS:  
Sort code 30-91-60 Account number 00094212  
Account name CDFH&W – The Living Well Bank Lloyds Canterbury

\*Shielded and vulnerable or self isolating guests are able to access telephone or audio visual ministry by appointment with the chaplains.

*Thank you for agreeing to help us with the above care of each other– we are keen to offer ministry again at The Living Well, and we shall do this carefully and prayerfully so that we can build on what we offer safely ... and hopefully be of real help to you in Jesus name.*

The Living Well [www.the-living-well.org.uk](http://www.the-living-well.org.uk) / Registered Charity 112379

Please contact 01304 842847 or [contact@the-living-well.org.uk](mailto:contact@the-living-well.org.uk)